and sale	क देश: १, वर्गात संस्थाति विद्यासीम् । विद्यास्त्र सम्बद्धाः स्थापना संस्थाने स्थापना ।	मुक्त नारणहः मेणुक्ता (s	KSDEENHOR SHEET E	(1.25 <u>.0</u> 6).d (1.500.00)
<010>	Study Area Code	143331		
<015>	Study Area Name	NORTHLAND TEL. CO-V	T	
<020>	Program Year	2016		118.2.9
<030>		Barbara Galardo	E	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo@fairpoint.	com	
والتعالمة	icomo en 2- ende e			Augustus Sanglator Augustus Ractilisad (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	B
<200> <210>	Outage Reporting (voice)	o outages to report	(complete attached worksheet)	B 8
<300>	Unfulfilled Service Requests (voice)	o datages to report	200	1
	Detail on Attempts (voice)	-	attach descriptive	a document)
<320>	Unfulfilled Service Requests (broadband)			8
<330>	Detail on Attempts (broadband)		(attach descripti	ve document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			8 8
<420>	Mobile 0.0			
<430> <440>	Number of Complaints per 1,000 customers (broads	band)		a ///////
<450>	Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection R 143331VTS10.pdf	ules Compliance	(check to indicate certification)	8 9
<510>	1433314131V. pat	-	(attached descriptive document)	8 8
<600>	Functionality in Emergency Situations 143331VT610.pdf		(check to Indicate certification)	8 8
			(attoched descriptive document)	8
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates		(complete attached worksheet)	9
	Tribal Land Offerings (Y/N)?	_	yes, complete attached worksheet)	8 111111
<1000>	Voice Services Rate Comparability Certification	LY.	es	200000
<1010>	1010 Voice Service Rate Comparability.pdf		(attach descriptive document)	8
<1100>	,	0 0	(if not, check to indicate certification)	8
<1110>		00	(complete atteched weeks)	
	Terms and Condition for Lifeline Customers		(complete attached worksheet) (complete attached worksheet)	111111
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Works	sheet	
<2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange		8 (2000)
<2005>			(check to indicate certification) (complete attached worksheet)	8
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work		
<3000> <3005>			(check to indicate certification)	
5.0UU.5.>			(complete attached worksheet)	

20420	ervice Quality Improvement Reporting officetion Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	143331
<015>	Study Area Name	NORTHLAND TEL. CO-VT
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	112 Service Quality Improvement Reporting 2015.pdf company is a
<113> <114> <115> <116> <117> <118>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	143331
<015>	Study Area Name	NORTHLAND TEL. CO-VT
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

	<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g>></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
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		SALES OF THE SALES	
<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
,	and an arrange and arrange and arrange	мумьнь подаженующи і учи	
<701>	Residential Local Service Charge Effective Date 1/1/2015		

<703>

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	F -1 (11.55)	FAC (CETTC)	2000	Residential Local			Mandatory Extended Area	Leaving the server of the
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
								
				See at	tached worksheet			
				Occ-u	tached worksheet			

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<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	

. 45		State of the state	3572		20	<u> </u>	465	1
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Whe Limit Reached (sele
			See attac	had				
			worksheet	Hed				

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<010>	Study Area Code		143331				
<015>	Study Area Name		NORTHLAND TEL, CO-VT				
<020>	Program Year		2016				
<030>	Contact Name - Person	USAC should contact regarding this data	Barbara Galardo				
<035>	Contact Telephone Nur	nber - Number of person identified in data line <030>	2075354126 ext.	- 15 W 23-			
<039>	Contact Email Address - Email Address of person identified in data line <030>		bgalardo@fairpoint.com				
<810>	Reporting Carrier	FairPoint Vermont, Inc.		76 (0.00)			
<811>	Holding Company	FairPoint Communications, Inc.					
<812>	Operating Company	FairPoint Vermont, Inc.		natur san a sanara manana ang ang ang ang			

Affiliates	SAC	Doing Business As Company or Brand Designation
See	attached worksho	eet
	(#)	
1995 - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1		
		100.000 A 200.00
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<010>	Study Area Code	143331
<015>	Study Area Name	NORTHLAND TEL. CO-VT
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com
<910>	Tribal Land(s) on which ETC Serves	
		1
<920>	Tribal Government Engagement Obligation	
<921>		
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
	estripliance man suitard intestruction retiem processes	

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<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<1130>			

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<010>	Study Area Code		143331	
<015>	Study Area Name		NORTHLAND TEL. CO-VT	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data I	ine <030:	> bgalardo@fairpoint.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		143331VT1210.pdf	
<1220>	Link to Public Website	нттр —	www.tariffs.net/fairpoint/tier.a	sp?cid+1644
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	8		
<1222>	Details on the number of minutes provided as part of the plan,	8		
<1223>	Additional charges for toll calls, and rates for each such plan.	8		

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<010>	Study Area Code	143331		
	Study Area Name	NORTHLAND TEL. CO-VT		1751
-	Program Year	2016		100
	Contact Name - Person USAC should contact regarding this data	Barbara Galardo		
	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com		
	appropriate responses below {Yes, No, Not Applicable) to note compliance as a America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform			
	Incremental Connect America Phase I reporting			_
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)i}		Yes	╡
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)			_
				1
			1	I
			Not Applicable	
				oran
				<u>-</u>
			Not Applicable	
			1	l
			143331VT2025_Northland Vermont xism	l
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			¬ "
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))			⊣
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))		Yes	⊣
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))		res	⊣ '
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))			_
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))			¬
<2016>	Certification Support Used to Build Broadband		Not Applicable	_
	Connect America Phase II Reporting (47 CFR § 54.313(e))			
<2017>	3rd year Broadband Service Certification			┥
<2018>	5th year Broadband Service Certification			⊢
<2019>	Interim Progress Certification			_
<2020>				—
				_
2024	Interim Progress Community Applies Institutions	<u>07</u>	400	
2021>	Interim Progress Community Anchor Institutions	Γ		
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			100 100 85 0
			endermoki spirkistranovanjek spiratje Spirio
<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	boalardo@fairpoint.com	

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
(3011)		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
(3013) (3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	- measurements but orders	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No) OO
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in	a format comparable to RUS Operating Report for Telecommunications
(3020)		
(3021)		
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3023)	Borrowers, Underlying information subjected to a review by an independent certified	
STATE OF THE STATE	public accountant	
(3024) (3025)	Underlying information subjected to an officer certification.	
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

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			Particular in State Company in Action - 1986)
<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

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<010>	Study Area Code	143331
<015>	Study Area Name	NORTHLAND TEL. CO-VT
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
.<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsible recipients; and, to the best of my knowledge, the information rep	illties include ensuring the accuracy of the annual reporting requirements for universal orted on this form and in any attachments is accurate.	service support
Name of Reporting Carrier: NORTHLAND TEL. CO-VT		
Signature of Authorized Officer: CERTIFIED ONLINE	Date	11/06/2015
Printed name of Authorized Officer: Mike Skrivan		
Title or position of Authorized Officer: VP Regulatory		
Telephone number of Authorized Officer: 2075354150 ext.		
Study Area Code of Reporting Carrier: 143331	Filing Due Date for this form: 07/01/2015	

Attachments

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			Colombia di Alemania (1906) di A
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<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<701>	Residential Local Service Charge Effective Date 1/1/2015		
<702>	Single State-wide Residential Local Service Charge		

<703>

det		**	S. Silve		422	14 <u>0</u> 5		
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
VT	Alburg VT	site (ec. e.)	MS	16.59	ANNE ROBALINSO SINC CHARLE			
VT	Cabot VT		MS	16.59				
VT	Groton VT		MS	16.59				
VT	Isle Lamotte VT		MS	16.59				
VT	Marshfield VT		MS	16.59				
VT	Montgomery VT		MS	16.59				
VT	Peacham VT		MS	16.59				
VT	West Newbury VT		MS	16.59				
	= X310							
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			231927					
						18.4		
							V8.55.	
							NO.12	

li)Serveni	rigion de seu d'Aprille Despuéron		ACCESTACE OMERCATE ACCESSESSIONEXTRANC PROCESSE CHARGE
<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	

711>	1g3 i		1807	30%	30 QU		1		0.1	1 A
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)				
								W		

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<010>	Study Area Code	143331	
<015>	Study Area Name	NORTHLAND TEL. CO-VT	
<020>	Program Year	2016	

Barbara Galardo

2075354126 ext.

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

305	4	- Fib.	1	49		C/LES	ander are also bett
State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)		
	-						
		 					
				-171			
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<010>	Study Area Code		143331	
<015>	Study Area Name		NORTHLAND TEL, CO-VT	
<020>	Program Year		2016	
<030>	Contact Name - Person U	SAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Numl	ber - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - E	Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<810>	Reporting Carrier	FairPoint Vermont, Inc.		
<811>	Holding Company	FairPoint Communications, Inc.		
<812>	Operating Company	FairPoint Vermont, Inc.		

Affiliates	SAC	Doing Business As Company or Brand Designation
Bentleyville Communications Corporation	170145	dba FairPoint Communications Inc.
Berkshire Cable Corp.		dba FairPoint Long Distance
Berkshire Cellular, Inc.		
Berkshire New York Access, Inc.		
Berkshire Telephone Corporation	150073	dba FairPoint Communications Inc.
Big Sandy Telecom, Inc.	462192	dba FairPoint Communications Inc.
Bluestem Telephone Company	411835	dba FairPoint Communications Inc.
Chautauqua & Erie Communications, Ltd		
Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications Inc.
China Telephone Company	100004	dba FairPoint Communications Inc.
Chouteau Telephone Company	431981	dba FairPoint Communications Inc.
Columbine Telecom Company	462204	dba FairPoint Communications Inc.
Columbus Grove Telephone Co.	300604	dba FairPoint Communications Inc.
COM Networks, Inc.		
Comerco, Inc.		dba FairPoint Long Distance
Community Service Telephone Co	100015	dba FairPoint Communications Inc.
C-R Communications, Inc.		
C-R Long Distance, Inc.		dba FairPoint Long Distance
C-R Telephone Company	341009	dba FairPoint Communications Inc.
El Paso Long Distance Company		dba FairPoint Long Distance
El Paso Telephone Company	341004	dba FairPoint Communications Inc.
Ellensburg Telephone Company	522412	dba FairPoint Communications Inc.

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	(Africa 2000)			Odiacomorio sileccidas/Odiacomorio sildicidas emi2018
<010>	Study Area Code		143331	
<015>	Study Area Name		NORTHLAND TEL. CO-VT	
<020>	Program Year	W-101	2016	
<030>	Contact Name - Person U	JSAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<810>	Reporting Carrier	FairPoint Vermont, Inc.		
<811>	Holding Company	FairPoint Communications, Inc.		
<812>	Operating Company	FairPoint Vermont, Inc.		

<813>	series and the series of the s	建 2	
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	Elltel Long Distance Corp.		dba FairPoint Long Distance
	Enhanced Communications of Northern New England Inc.		
()	ExOp of Missouri Inc.		
- X	FairPoint Broadband, Inc.	20112	
	FairPoint Business Services LLC	111.00011	
	FairPoint Carrier Services, Inc.		
	FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications Inc.
-	FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
	FairPoint Vermont, Inc. (TG)	143331	dba FairPoint Communications Inc.
	Germantown Independent Telephone Company	300618	dba FairPoint Communications Inc.
	Germantown Long Distance Company		dba FairPoint Long Distance
3000 Par	GTC, Inc.	210291	(Florala) dba FairPoint Communications Inc.
	GTC, Inc.	210329	(Perry) dba FairPoint Communications Inc.
	Maine Telephone Company, INC	100025	dba FairPoint Communications Inc.
	Marianna Scenery Hill Telephone Company	170185	dba FairPoint Communications Inc.
	Marianna Tel., Inc.	1110-1100-1100	
25	MJD Services Corp.		
	MJD Ventures, Inc.		
77.7	Northern New England Telephone Operations LLC (NNE)	125113	dba FairPoint Communications Inc.
	Northern New England Telephone Operations LLC (NNE)	105111	dba FairPoint Communications Inc.
	Northland Telephone Company of Maine, Inc.	103313	dba FairPoint Communications Inc.
	Odin Telephone Exchange, Inc	341065	dba FairPoint Communications Inc.
	Orwell Communications, Inc.		dba FairPoint Long Distance
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<010>	Study Area Code		143331	
<015>	Study Area Name		NORTHLAND TEL. CO-VT	
<020>	Program Year		2016	
<030>	Contact Name - Person L	JSAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	bgalardo@fairpoint.com	
<810>	Reporting Carrier	FairPoint Vermont, Inc.		<u> </u>
<811>	Holding Company	FairPoint Communications, Inc.		
<812>	Operating Company	PairPoint Vermont, Inc.		

Affiliates	SAC	Doing Business As Company or Brand Designation
Orwell Telephone Company	300649	dba FairPoint Communications Inc.
Peoples Mutual Long Distance		8
Peoples Mutual Telephone Co	190244	dba FairPoint Communications Inc.
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications Inc.
ST Enterprises, Ltd.		
ST Long Distance, Inc.		dba FairPoint Long Distance (Kansas, Colorado, Oklahoma
St. Joe Communications, Inc.	210339	dba FairPoint Communications Inc.
Standish Telephone Company, INC	100025	dba FairPoint Communications Inc.
Sunflower Telephone Co	461835	dba FairPoint Communications Inc.
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150084	dba FairPoint Communications Inc.
Telephone Operating Company of Vermont LLC (NNE)	145115	dba FairPoint Communications Inc.
UI Long Distance, Inc.		dba FairPoint Long Distance
Utilities, Inc.		dba FairPoint Communications Inc.
YCOM Networks, Inc.	522453	dba FairPoint Communications Inc.
The Theorem	***	Ave. W. Now.

FCC Form 481

Line 112- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

1. In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. The bureau stated that "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest" to require price cap ETCs to file five-year plans.¹

¹ Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (ETC Reporting Requirements Order).

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

FairPoint Vermont, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The Catalog pages outlining the terms of the Lifeline Program in FairPoint Vermont, Inc. are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

Vermont Catalog FairPoint Vermont, Inc. d/b/a FairPoint Communications Section 4 Page 3 Original

LOCAL EXCHANGE SERVICE

Reserved for Future Use

3. Lifeline Telephone Service

- A. Residential customers that qualify for Lifeline telephone rates, as established by the Public Service Board per 30 V.S.A. § 218 (c), will have a reduction equal to 50% off the basic monthly service charge, provided that in no event the amount of the monthly credit exceeds the monthly basic service charge and provided further that in no event shall the amount of the monthly credit be less than the amount of the monthly credit in effect (\$7.00).
- B. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL), as per FairPoint Tariff FCC No. 2.
- C. This service is restricted to residential subscribers. To qualify for Lifeline service rates, a subscriber must be deemed eligible by the Vermont Agency of Human Services. The Vermont Agency of Human Services will determine eligibility in accordance with existing income based programs and will provide the telephone company with a list of the telephone numbers of eligible participants within each local exchange. The list will be updated monthly and reconciled quarterly. Seasonal customers are non-eligible for Lifeline Service.
- A Lifeline service customer may voluntarily choose to block toll calls and access to interexchange carriers. Blocking is provided to a Lifeline customer without charge.
- E. When an eligible customer with BLES local service that receives the Lifeline credit becomes delinquent in their payment, including toll charges, the Telephone Company shall place a mandatory toll block on the customer's line without charge; and a payment agreement negotiated to reduce the delinquent balance. When the balance of the agreement is satisfied, the customer has the option to remove or maintain the toll block without charge. Non-BLES Lifeline customers may be disconnected for non-payment of toll service.

Form 481 Line 1210-Terms & Conditions for Lifeline Customers

Vermont Catalog FairPoint Vermont, Inc. d/b/a FairPoint Communications Section 4 Page 4 Original

LOCAL EXCHANGE SERVICE

Lifeline Telephone Service (Cont'd)

- F. Customers eligible for Lifeline credit shall not be charged a deposit to initiate service provided the customer voluntarily elects to receive toll blocking. A Lifeline customer who refuses toll blocking may be charged a deposit to initiate service.
- G. Proof of eligibility for the Lifeline rate is provided to the Company by the Vermont Agency of Human Services. All questions of eligibility should be directed to the Vermont Agency of Human Services.
- H. The Company will reconcile quarterly the list of eligible telephone numbers within each local exchange. If a subscriber is identified as being ineligible, Lifeline rate treatment will be discontinued. The Company will not be held liable for errors in the identification of eligible customers. It's liability will be limited to reasonable and prudent handling of the information provided by Vermont Agency of Human Services.
- Effective April 1, 2012, Lifeline customers will no longer receive federal assistance known as Link-Up toward installation of their network access line.

Effective Date: March 29, 2013

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GENERAL SERVICES

14. Screened One Party Service (Cont'd)

- D. Toll Restriction Service (Cont'd)
 - Rates and Charges (Cont'd)
 - C. If a customer has a scheduled payment arrangement which is agreed to by both the Company and the customer to collect a past due balance, the Company may at its discretion waive the service charges and monthly rates when the service is added as a means of controlling the customer's bill.
 - For any customer that qualifies under the Lifeline Assistance
 Program the Company will waive the service charge and monthly rates for Toll Restriction Service.

Seasonal Service and Vacation Rates

A. General

 Exchange service may be temporarily suspended and the customers listing retained in the directory. The service is provided to residence and business customers in all the Company's exchanges whose requirements for telephone service are less than that which might normally be provided in a calendar year.

B. Conditions

- Temporary suspension of service will be furnished under the following conditions:
 - Service is available to all grades of residential and business service.
 - At least one month's full rental shall be paid for service prior to establishment of the temporary suspension.
 - Service may be temporarily suspended for a minimum of 30 days and a maximum of 180 days.
 - D. The reduced rate for the temporary suspension of service may become effective only on a regular billing date and will apply to full monthly billing periods only and not to any portion thereof (except in case of a final bill).